How it works

DoctorsDirect is not a substitute for emergency or trauma-related medical cases. If you feel you are experiencing a life-threatening event, please call 999 immediately.

Contact Details

DoctorsDirect 16/f Hing Wai Building 36 Queen's Road Central, HK

Tel: 60171281/ 65060250

Fax: 23380527

Email: info@doctorsdirect.com.hk

Hours of service

Currently our services are available from 8am-midnight 7 days a week

www.doctorsdirect.com.hk



Your call will be taken by a doctor or a receptionist, some basic information will be taken. If a home visit is appropriate, it will be arranged accordingly. Appointments can also be requested via email.

You will be visited by a family doctor who will carry out a thorough examination.

Investigative tests and assessments may be administered on site or arranged otherwise.

You will be contacted with these results by phone, email or in writing.

Our practitioners are equipped with most medications which can be dispensed to you on site if needed.

If you are required to be admitted to hospital, the doctor will liaise with the appropriate specialty to arrange a prompt admission and transfer.

(Unfortunately due to safety reasons we are unable to give telephone-only advice)

Please contact us for details on consultation fees.

We cover Hong Kong Island, Kowloon and parts of the New Territories.

Surcharge applies for some areas.

Our services, like consultations in a doctors' office, are reimbursed by some insurance plans. We are able to provide documentation which can be submitted for reimbursement under applicable insurance policies.

Payments: cash, cheques, credit cards (Visa, Mastercard). Payment will be required at the time of consultation.

'Bringing the doctor's office to you'

DoctorsDirect

DoctorsDirect is a completely mobile medical practice. Our aim is to provide a high standard of personalized medical care by experienced family doctors. Our doctors come to you to provide emergency or routine medical care in the comfort of your own home, office or hotel. It is a service designed for both convenience and necessity.

This service is pioneered by a British family doctor, who first qualified as a pharmacist in the UK before becoming a medical doctor. For many years she has worked as a General Practitioner in the UK, where house calls remain part of a GP's daily routine to this day.





We provide most services normally available in a medical centre.

Emergencies - chest infections, abdominal pain, etc.

Routine medical care - eg. Diabetes review, blood pressure monitoring, etc.

Preventative medicine - Blood testing such as: blood profiles, cholesterol checks. Annual physical check-ups, travel and childhood vaccinations, influenza vaccination, confidential sexually transmitted disease testing, postnatal care, verruca removals, etc.

Wound management - Wound dressing, post operative care, suturing simple wounds, removal of sutures, etc.

The main advantage is that there is no need to wait in a doctor's office. We come to you.

- **1** Avoid the need to take time off work or school.
- 2 If too unwell to visit a doctor's office.
- **3** Avoid exposure to other sick people in waiting rooms.
- **4** More than one patient can be seen on one visit.
- **5** Privacy and confidentiality assured.
- 6 Elderly care.
- 7 Convenient service for patients with disabilities and mobility problems.



Consultation can be requested for a time suitable for you. We can provide continuity of care by the same doctor. Most of our practitioners are bilingual.

Our services can be used by children and adults alike even if you are seeing another regular doctor.

